

**WALL  
COVERING  
AFTERCARE  
MANUAL**

# Aftercare Instructions for WALL COVERINGS

## TYPES OF WALLCOVERINGS

1. VINYL
2. PAPER & NON-WOVEN
3. TEXTILE
4. WALLTALKER SERIES
5. SPECIALTY
  - (A) Handpainted
  - (B) Natural Materials
  - (C) Metallic

## 1. VINYL SURFACE WALLCOVERINGS

Taking care of your vinyl surface wallcovering is an easy task and the durability of vinyl wallcovering is one popular reason why homeowners choose them. They can resist stains and can withstand repeated cleaning as well as light scrubbing. Vinyl wallcoverings provide a washable surface as long as you don't soak them wet.

The key to cleaning a vinyl wallcovering without causing damage is to have everything prepared before you start cleaning them.

STEP 1: Use clear warm water and a damp cloth for the cleaning. Alternatively, you may choose to use a natural sponge.

STEP 2: Always clean from the bottom upwards gently. Top-down cleaning can cause runs on a dry surface, which will leave stains.

STEP 3: Rinse off with clean water and natural sponge from top to bottom. Ensure the surface is dry.

### Key Points To Note

- Do not use solvent based cleaning agents, lacquer thinners and nail cleaning agents that contain bleach. They may cause discoloration over a period of time.
- Do check the impact of your specific cleaning agent on a small sample piece of the wallcovering.
- Test the solution first on an inconspicuous portion of the wallcovering prior to cleaning the stain.
- If there is no adverse effect on the surface print and colour gloss, proceed with treatment of the stain.
- When in doubt, please email Goodrich Global at [info@goodrichglobal.com](mailto:info@goodrichglobal.com) for clarification.

## 2. PAPER & NON-WOVEN SURFACE WALLCOVERINGS

Paper & Non-Woven surface wallcoverings generally have sharper prints but they are also the most delicate, as they can be easily damaged in high traffic areas.

STEP 1: Gently clean the stained surface with a damp cloth or natural sponge.

### Key Points To Note

- Do not use solvent based cleaning agents, lacquer thinners and nail cleaning agents that contain bleach. They may cause discoloration over a period of time.
- When in doubt, please email to Goodrich Global at [info@goodrichglobal.com](mailto:info@goodrichglobal.com) for clarification.

## 3. TEXTILE WALLCOVERINGS

The bright colours and varied textures of textile wallcoverings can enliven any living space. However, these textile wallcoverings can also cause problems when it's time to clean them. Improper cleaning not only will leave permanent stains on your material but also damage the surface. They may even need professional attention if they are soiled.

### A: Stain Repellent Treated

STEP 1: Use clear warm water and a damp cloth for the cleaning. Alternatively, you may choose to use a natural sponge.

STEP 2: Always clean from the bottom upwards gently. Top-down cleaning can cause runs on a dry surface, which will leave stains.

STEP 3: Rinse off with clean water and natural sponge from top to bottom. Ensure the surface is dry.

### B: Non-Stain Repellent Treated

STEP 1: Gently wipe the stained surface with a damp cloth or natural sponge.

## Key Points To Note

- Hard rubbing should be avoided in order not to damage the surface.
- Careful vacuum cleaning is allowed.
- Do not use solvent based cleaning agents, lacquer thinners and nail cleaning agents that contain bleach. They may cause discoloration over a period of time.
- When in doubt, please email to Goodrich Global at [info@goodrichglobal.com](mailto:info@goodrichglobal.com) for clarifications.

## 4. WALLTALKER SERIES (DRY ERASE WALLCOVERING)

Walltalker series are the white board wallcovering used in the boardrooms, classrooms and home offices. It is strongly recommended that the user use the following marker brands: Walltalkers, Quartet® EnduraGlide®, or EXPO® Bold. Other brands or types of dry erase markers may require more frequent liquid cleaning. No permanent markers are to be used.

**STEP 1:** Remove dry erase markings with a dry erase cleaning cloth (such as a microfiber cloth) or similar felt eraser.

**STEP 2:** Press firmly in a circular motion when erasing. Wash dry erase cleaning cloths or change erasers when they become dirty. Dirty dry erase cleaning cloths and erasers may spread ink residue onto the surface.

**STEP 3:** For daily cleaning, or as and when needed, rinse the surface with water.

**STEP 4:** Dry the surface with a dry erase cleaning cloth or similar soft cloth prior to writing.

## Key Points To Note

- NEVER use cleaning cloth with hard bristle surfaces. This is to prevent surface damage on Walltalker products.
- High gloss dry erase surfaces offer excellent dry erase characteristics while low gloss or projection capable surfaces may require more frequent liquid cleaning than medium to high gloss surfaces. Some brands of dry erase markers may cause ghosting.
- To remove the ghosting, use a liquid dry erase cleaner, alcohol-based cleaner, or glass cleaner along with a dry erase cleaning cloth or similar soft cloth. Once the material is clean, rinse the surface with water, and wipe dry with a dry erase cleaning cloth or similar soft cloth.
- For stubborn stains, use a paint/adhesive remover. Apply to a dry erase cleaning cloth or similar soft cloth, blot and/or rub gently over the stained area. After the stain has been removed, rinse with clean water along with a dry erase cleaning cloth or similar soft cloth.
- When in doubt, please email to Goodrich Global at [info@goodrichglobal.com](mailto:info@goodrichglobal.com) for clarifications.

## 5. SPECIALTY WALLCOVERINGS

If you are unsure what kind of wallcovering you have, please check with your Goodrich consultant for clarification.

### (A) Exclusive Handpainted Vinyl Wallcoverings By Goodrich

Handpainted vinyl wallcoverings are exquisitely painted by Goodrich Artisans by hand onto vinyl wallcovering surfaces. Special care will be needed for these wallcoverings. These handpainted wallcoverings are painted with water - based paint and then applied with a special coating to ensure durability. Therefore, the vibrant colours of these handpainted wallcoverings will last longer and will not fade out easily.

**STEP 1:** When the handpainted wallcovering gets dirty, please wipe it clean with a damp cloth immediately, using gentle strength. Alternatively, you may use a dust sweep to gently sweep away the dust on the surface.

**STEP 2:** Remember not to damage the hand-painted wallcovering by rubbing too hard. The colours of a handpainted wallcovering can last for a long period of time if they are maintained dutifully.

## Key Points To Note

- Do not scratch the handpainted wallcovering with any sharp objects or rub hard with other objects.
- Each handpainted wallcovering is painted by hand and it may vary from the sample book presented. Therefore, each panel of the handpainted wallcovering may vary. All handcrafted art pieces may face the same issue and it is unavoidable.
- The paint used is water-based, so keep the handpainted wallcovering wall dry, away from moisture and direct sunlight.  
  
The durability of the wallcovering may be affected based on where they were installed. Therefore, having an understanding of the nature of the living space before making your purchase will be a good way to go.
- Goodrich Global will not bear any responsibility for the product due to customer's improper use.
- When in doubt, please email to Goodrich Global at [info@goodrichglobal.com](mailto:info@goodrichglobal.com) for clarifications.

## (B) Natural Materials

Natural Material wallcoverings are ideal for decorating any wall surfaces. It offers natural elements that are aesthetically pleasing and show little wear and tear, therefore, making it longer lasting.

**STEP 1:** Use a dust brush and gently brush the surface or vacuum using the proper nozzle to avoid piling.

## Key Points To Note

- Hard rubbing should be avoided in order not to damage the surface.
- Do not use solvent based cleaning agents, lacquer thinners and nail cleaning agents that contain bleach. They may cause discoloration over a period of time.
- When in doubt, please email to Goodrich Global at [info@goodrichglobal.com](mailto:info@goodrichglobal.com) for clarifications.

## (C) Metallic

Add some sparkle to your interiors with these metallic wallcoverings. However, these wallcoverings require extreme care.

**STEP 1:** Use a dust brush or vacuum using the proper nozzle to avoid scratching.

## Key Points To Note

- Hard rubbing should be avoided in order not to damage the surface.
- Do not use solvent based cleaning agents, lacquer thinners and nail cleaning agents that contain bleach. They may cause discoloration over a period of time.

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